

# Coordinated Entry in the Blue Ridge Continuum of Care

## Review and Implementation

# Coordinated Entry Core Elements

ACCESS

ASSESSMENT

PRIORITIZATION

REFERRAL



Initial Triage



Diversion



Intake



Initial Assessment



Potential Eligibility Assessment



Comprehensive Assessment

1.

2.

3.

4.

5.



Process Overview

Access

Assessment

Prioritization

Match

Referrals to PH

Person presents at CoC provider that are not access points

CoC provider refers to access points

Person with Housing crisis presents in one of the entry points

- 1. Street Outreach
- 2. Emergency Shelter
- 3. Call in DSS CE (Hotline)
- 4. CoC Lead Agency Call in #

Access points complete pre screening for all housing resources

Homeless(HUD Definition) ?

Yes

Vulnerability Assessment Completed by access point where person presented

Prioritization based on CoC policy using by name list

CE staff reviews priority list and sends referrals to appropriate RRH or PSH housing resources.

No

Diversion/ prevention Connection to other community resources

RRH

PSH

Other PH

Stable Housing

# Coordinated Entry Overview

- Updating Coordinated Entry – May 2022
  - Workgroup
  - Self Assessment and Technical Assistance
    - Access Priorities
      - After-hours
      - DV
      - Accessibility (physical, language, mental health/substance use, etc)
      - Geographic area
      - Access points – Multi-site
    - Assessment – Phased
      - Equitable and Client-Centered (\*CoC Grievance process)
      - Participant Autonomy; importance of script to explain how more info/detail results in better referrals
      - Privacy and trust
      - Training for assessors is imperative
    - Prioritization – Most vulnerable prioritized
      - Review of VI-SPDAT; decision to build our own assessment tool
      - Work from single prioritization list, not multiple, to truly prioritize most vulnerable based on available services
      - Created working document of local assessment tool; consensus on scoring with revisions to be made as tool is implemented
    - Referral
      - Anticipated workflow for literally homeless in Clarity
        - Access points create Coordinated Entry enrollment
        - Assessor completes vulnerability assessment
        - Assessor refers client to Community Queue
        - Central Intake staff will manage Community Queue and refer to RRH and PSH based on project eligibility and prioritization policies
        - RRH and PSH staff accept or reject referrals
        - Central Intake staff will discharge clients from Coordinated Entry project once clients has moved into house through referred project.
        - \*DV projects will send intake and vulnerability assessment to Central Intake securely for Coordinated Entry enrollment

# Update from Rescue Mission

Case Management in “Entry” at the Rescue Mission – David Dantzler

# Coordinated Entry in Clarity

Clarity Flow – Ben  
Script

# Access Points

- HAT
- Rescue Mission
- Family Promise
- RAM House

Next Meeting

March 9<sup>th</sup> at 10:00AM