

Understanding our system and
identifying areas of improvement

PRIORITIZATION (3)

Coordinated Entry Core Elements

ACCESS

ASSESSMENT

PRIORITIZATION

REFERRAL



Initial Triage

Diversion

Intake

Initial Assessment

Potential Eligibility Assessment

Comprehensive Assessment

1.

2.

3.

4.

5.



Access

Assessment

Prioritization

Match

Referrals to PH

Person presents at CoC provider that are not access points

CoC provider refers to access points

Person with Housing crisis presents in one of the entry points

- 1. Street Outreach
- 2. Emergency Shelter
- 3. Call in DSS CE (Hotline)
- 4. CoC Lead Agency Call in #

Access points complete pre screening for all housing resources

Homeless(HUD Definition) ?

No

Diversion/ prevention
Connection to other community resources

Yes

Vulnerability Assessment Completed by access point where person presented

Prioritization based on CoC policy using by name list

CE staff reviews priority list and sends referrals to appropriate RRH or PSH housing resources.

RRH

PSH

Other PH

Stable Housing

PRIORITIZATION

1.

2.

3.

4.

5.

During assessment, the person's needs and level of vulnerability may be documented for purposes of determining **Prioritization**. **Prioritization** helps the CoC manage its inventory of community housing resources and services, ensuring that those persons with the greatest need and vulnerability receive the supports they need to resolve their housing crisis.

***HUD expects that the most vulnerable are prioritized for services.**

Review of “PRIORITIZATION” Sessions 1 & 2

- Continued focus on:
 - Emergency Services/After Hours
 - DV
 - Geographical
- Reviewed current system data and VI-SPDAT prioritization categories
 - Does the Blue Ridge Continuum of Care wish to begin work on the development and implementation of a localized assessment tool for prioritization of services? – **VOTE: YES**
 - Does the Blue Ridge Continuum of Care want to begin prioritizing housing resources (RRH and PSH) from a single prioritization list, regardless of subpopulation considerations? - **VOTE: YES**
- Began working on local assessment to determine vulnerability

Review of System Data

BRCoC - System Usage Stats for Selected Programs - Last Two HUD Fiscal Years (Oct 2020-Sept 2022)

<u>Individual Programs</u>	<u>Total Served</u>	<u>% of Total</u>	<u>Total Children</u>	<u>% of Total Served by Program who are children</u>	<u>Individuals in a HH without children (adults only)</u>	<u>% of Adults Served by Program</u>	<u>Individuals in a HH with children (adults + children)</u>	<u>% of Individuals in a HH with children served by a program</u>
Total Served - All SO & ES	2858		279	9.76%	2421		363	
Rapid Re-Housing	359	12.56%	148	41.23%	123	34.26%	236	65.74%
Permanent Supportive Housing	66	2.31%	6	9.09%	56	84.85%	10	15.15%
<u>Veteran Programs</u>	<u>Total Served</u>	<u>% of Total</u>	<u>Total Children</u>	<u>% of Total Served by Program who are children</u>	<u>Individuals in a HH without children (adults only)</u>	<u>% of Adults Served by Program</u>	<u>Individuals in a HH with children (adults + children)</u>	<u>% of Individuals in a HH with children served by a program</u>
Total Individuals Served	363		42	11.57%	283	77.96%	78	21.49%
Total Veterans Served	287							
SSVF Rapid Re-Housing - ALL	235	81.88%	28	11.91%	182	77.45%	53	22.55%
SSVF Rapid Re-Housing - VETS	185	50.96%	0	0.00%	171	92.43%	14	7.57%
HUD-VASH - ALL	128	35.26%	12	9.38%	101	78.91%	25	19.53%
HUD-VASH - VETS	102	28.10%	0	0.00%	94	92.16%	8	7.84%

General Flow of Coordinated Entry

- Initial Contact (usually HAT, Emergency Shelter, Central Intake, CoC Website form)
 - HMIS enrollment record created –OR – diversion to Prevention/Other Community Programs
- Vulnerability Assessment
 - Central Intake or Emergency Shelter case management (first session)
 - Score determined and place in Community Queue
- Referral
 - Based on eligibility and additional information gathered for program matching
 - ***TASK – Review and update eligibility requirements for programs***

Blue Ridge CoC Vulnerability Assessment

<https://ccsroa.sharepoint.com/:x:/s/CoordinatedEntrySuperstars/EYjdF4FPNm9Fg9X8Zoo34OABCVJ0iao9-sllxfn0uXVZtA?e=Klk3tT>

Next Meeting

Thursday, December 8th at 10:00AM.

Via Zoom (link provided in meeting invitation to follow).

REFERRAL