

Safe Space and Day Shelters

On Our Own

(540) 362-0061 | onourownroanoke.org Promotes recovery by providing a safe, consumer-run alternative for socialization, self-help, advocacy, recreation, support, and education.

Roanoke Area Ministries (RAM)

(540) 345-8850 | raminc.org

Day shelter for homeless individuals and families offering hot lunches, a part-time employment program, laundry facilities, and mail services.

Straight Street

(540) 342-1510 | straightstreet.org

A ministry to youth offering faith, fun, help, and hope. A place where teenagers can hang out, meet friends, and find someone to help them with their problems.

Overnight Shelter

Rescue Mission of Roanoke

(540) 343-7227 | rescuemission.net

The largest provider of homeless services in the Roanoke Valley. Its components include a residential recovery program, Women and Children's Center, and a Men's Shelter. Supportive services include meals, showers, clothing and furniture, healthcare, intensive case management, and legal services.

Housing Information and Referral

Central Intake - One Door

(540) 853-1163 | roanokeva.gov

An entry point to homeless and homeless prevention services for families and individuals who are homeless or at-risk of homelessness.

IF YOU ARE IN IMMEDIATE DANGER, CALL 9-1-1.

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211 VIRGINIA

211 | 211virginia.org
A free service that can help you find the local resources you need.

Blue Ridge Behavioral Healthcare Crisis Line: (540) 981-9351

LGBTQ Partner Abuse and Sexual Assault Helpline: 1-866-356-6998

National Human Trafficking Hotline 1–888–373–7888

National Suicide Prevention Lifeline 1-800-273-8255 | 1-888-628-9454 (En Espanola)

TAP Domestic Violence Services 24-Hour Hotline: Call or Text (540) 580-0775

Salvation Army Turning Point Shelter 24-Hour Crisis Line: (540) 345-0400

SARA Roanoke Hotline: (540) 981-9352

Statewide Hotline for Family Violence & Sexual Assault 1-800-838-8238



COUNCIL OF COMMUNITY SERVICES

ROANOKE VALLEY VIOLENCE PREVENTION COUNCIL WWW.COUNCILOFCOMMUNITYSERVICES.ORG

DON'T HAVE TIME FOR ALL THIS? CALL 2-1-1.

HELP IS ONLY A PHONE CALL AWAY

A LOCAL GUIDE FOR THOSE IN CRISIS



Children's Trust

(540) 344-3579 | roact.org

Provides prevention, education, and advocacy services that reduce the occurrence of trauma of child abuse and neglect.

Family Service of Roanoke Valley

(540) 563-5316 | fsrv.org

Everyone deserves to live a life free from harm and full of hope. FSRV provides mental health counseling, healthy relationship education, and financial management services for individuals and families.

Legal Aid Society of Roanoke Valley

(540) 344-2080 | lasrv.org

Provides free legal services to eligible victims of domestic violence in protective and family law matters.

Local Office on Aging | Elder Abuse

(540) 345-0451 | loaa.org

Helping older persons remain independent for as long as possible. Utilizes community-based resources and services to advance the protection of our elderly population from abuse, neglect, and exploitation, including financial and otherwise.

Salvation Army Roanoke Turning Point

(540) 345-0400 | virginiasalvationarmy.org/roanokeva As the only secure center for survivors of domestic violence in the Roanoke Valley, Turning Point provides free, confidential, temporary shelter and services in a safe and caring environment.

SARA Roanoke

(540) 981-9352 | sararoanoke.org

Whether you or someone you know has been sexually assaulted, SARA Roanoke can help. All services are free, confidential, and voluntary.

Street Ransom

(540) 355-9586 | streetransom.com

A faith-based nonprofit that provides wraparound support services and the Lampstand Safe home for victims and survivors of sexual exploitation.

TAP Domestic Violence Services

(540) 580-0775 | tapintohope.org

If your intimate partner is abusive to you, your children, or someone else in the household, or if someone you know is being abused, TAP DVS can help.



People who get it.

Commonwealth Catholic Charities

(540) 342-7661 | cccofva.ora

Provides quality compassionate human services to all people especially the most vulnerable, regardless of faith.

Roanoke Diversity Center

(540) 491-4165 | roanokediversitycenter.com To support, educate, empower, and advocate for LGBT individuals and groups in the Roanoke region, and to encourage collaborative efforts with the greater community to improve the quality of life for all.

Roanoke Refugee Partnership

roanokerefugeepartnership.org
Partners with the refugee members of the Roanoke
community by providing equitable access to resources
supporting economic, social, physical, and mental well-being.



Bethany Hall

(540) 344-8060 | archservices.org

Residential treatment program providing a second chance for women, pregnant/postpartum women, and child welfare involved women in recovery from drugs and alcohol.

Drop-In Center North | Harm Reduction Services

(540) 904-7254 | councilofcommunityservices.org Drop-In Center North provides access to syringe exchange mobile unit, risk reduction counseling, HIV and Hepatitis C testing, clean works kits, linkage to care, NARCAN, and more.

Roanoke HOPE Initiative

(540) 339–9010 | rvhopeinitiative.com Assists individuals who are suffering from substance use disorders, in any form.







Blue Ridge Behavioral Healthcare

(540) 343-3007 | brbh.org

The Community Services Board serving adults, children, and families with mental health disorders, developmental disabilities, or substance use disorders in the Roanoke Valley.

go to the pros

Blue Ridge Women's Center

(540) 362–4357 ext. 100 | blueridgewoman.org Improves the well-being of women and their families through a medical clinic specializing in unplanned pregnancy, relationships, and reproductive health.

Bradley Free Clinic

(540) 344-5156 | bradleyfreeclinic.com

Provides compassionate and comprehensive health care services in partnership with high-quality professional volunteers for underserved residents.

Carilion Roanoke Memorial Hospital

(540) 981-7337 | carilionclinic.org

Children's Trust Healthy Families

(540) 344-3579 | roact.org

Connects pregnant families in the Roanoke Valley with a home visitor who can provide them with support and resources as they navigate parenting a child under the age of 3.

CHIP of Roanoke Valley

(540) 857-6993 | chiprv.org

Pairs pregnant moms, low-income children, birth to first-grade entry, and their guardians with a Community Health Nurse and Family Case Manager to help them access needed services.

LewisGale Regional Health Systems HCA Virginia

(540) 776-4000 | lewisgale.com

New Horizons Healthcare

(540) 362-0360 | newhorizonshealthcare.org This growing clinic includes pediatrics, family medicine, an onsite pharmacy with medication assistance program, and behavioral health services.

Planned Parenthood

(540) 562-3457 | plannedparenthood.org One of the nation's leading providers of high quality, affordable health care, and the nation's largest provider of sex education.

Roanoke City and Alleghany Health Districts Virginia Department of Health

(540) 283–5050 | vdh.virginia.gov/roanoke