

ABUSE & NEGLECT OF ADULTS

Adult Abuse & Neglect Hotline.....(888) 832-3858
 Adult Protective Svs: Alleghany.....(540) 965-1780
 Adult Protective Svs: Botetour.....(540) 591-5960
 Adult Protective Svs: Craig.....(540) 864-5117

ABUSE & NEGLECT OF CHILDREN

VA Child Abuse & Neglect Hotline.....(800) 552-7096
 Prevent Child Abuse, VA.....(800) 244-5373
 Child Protective Svs: Alleghany.....(540) 965-1780
 Child Protective Svs: Botetour.....(540) 591-5960
 Child Protective Svs: Craig.....(540) 864-5117

CLOTHING

Blue Ridge Women's Center.....(540) 362-4357
 Samaritan Inn.....(540) 343-1447

CONSUMER COMPLAINTS & PROTECTION

Better Business Bureau.....(540) 342-3455
 Consumer Identify Theft.....(540) 562-3570
 VA Senior Medicare Patrol*.....(800) 938-8885
 VA State Corporation Commission.....(800) 552-7945

CRISIS INTERVENTION/PREVENTION

Alleghany Highlands Comm. Svs.....(540) 965-2100
 Blue Ridge Behavioral Healthcare.....(540) 343-3007
 EHS Support Services.....(540) 794-3445 x4678
 Family Violence & Sexual Assault.....(800) 838-8238
 Sexual Assault Response Program.....(540) 345-7273
 Suicide Hotline:
 English.....(800) 273-8255
 Spanish.....(800) 784-2432

DISABILITY SERVICES

Alzheimer's Association.....(800) 272-3900
 American Heart Association.....(800) 242-8721
 Blue Ridge Autism Center.....(540) 366-7399
 Blue Ridge Ctr for Independent Living.....(540) 342-1231
 Brain Injury Services.....(540) 344-1200
 FREE (Rehab Equipment).....(540) 777-4929
 Dept of Aging & Rehab Services.....(540) 204-9725
 Dept for Blind & Vision Impaired.....(540) 561-7475
 Dept of Deaf & Hard of Hearing.....(540) 342-0031
 VA Relay Center.....(866) 894-4116

DOMESTIC VIOLENCE

Family Service of Roanoke Valley.....(540) 563-5316
 LGBTQ Partner Abuse Hotline*.....(866) 356-6998
 Safeshome Systems, Inc.....(540) 965-3237
 TAP Domestic Violence.....(540) 283-4800
 After Hours.....(540) 580-0775
 VA Sexual & Dom. Violence Hotline*.....(800) 838-8238

EDUCATION

TAP: Head Start/Early Head Start.....(540) 767-6093
 Alleghany County Public Schools.....(540) 863-1800
 Botetour County Public Schools.....(540) 473-8263
 Covington City Public Schools.....(540) 965-1404
 Craig County Public Schools.....(540) 864-6885
 Region 5 Adult Education Programs.....(540) 375-3056

EMPLOYMENT SERVICES

Career Support Systems, Inc.....(540) 241-4701
 Dept. for Aging & Rehabilitation Svcs.....(540) 204-9725
 Goodwill of the Valleys.....(540) 620-6391
 Total Action for Progress (TAP).....(540) 283-4800
 VEC/ Virginia Career Works Center.....(540) 962-0983
 Veterans' Employment Services.....(800) 827-1000

EX-OFFENDER REENTRY

Total Action for Progress (TAP).....(540) 283-4800
 Dist 40 Probation & Parole.....(540) 473-3035
 Virginia CARES.....(540) 342-9344

FINANCIAL ASSISTANCE

Social Services: Alleghany.....(540) 965-1780
 Social Services: Botetour.....(540) 591-5960
 Social Services: Craig.....(540) 864-5117

FINANCIAL COUNSELING

AARP Foundation.....(888) 687-2277
 Clear Point Credit Counseling.....(877) 877-1995
 Money Management International.....(866) 490-9439
 Financial Empowerment Center.....(540) 427-6811

FOOD

Bonsack Baptist Church.....(540) 343-5539
 Buchanan Area Ministerial Assoc.....(540) 254-1320
 Covington United Methodist Church.....(540) 962-6377
 Covington COPE Food Pantry.....(540) 962-2675
 First Assembly of God Church.....(540) 862-5984

HEALTH--MEDICAL

Botetour County Health Dept.....(540) 473-8240
 Bradley Free Clinic.....(540) 344-5156
 Christian Free Clinic/Botetour.....(540) 353-0590
 Clifton Forge Health Dept.....(540) 862-4131
 New Horizons Healthcare (Botetour).....(540) 362-3060
 FAMIS.....(866) 873-2647
 Riverside Rural Health Clinic.....(540) 962-1660

HOUSING—HOMELESS PREVENTION

Housing & Urban Development*.....(800) 842-2610
 VA Housing Search*.....(877) 428-8844
 Total Action for Progress (TAP).....(540) 283-4800
 Central Intake.....(540) 853-1163

HOUSING—REHAB/ REPAIR

Renovation Alliance.....(540) 400-0959
 Blue Ridge Indep. Living Ctr (Alleghany).....(540) 342-1231
 Total Action for Progress (TAP).....(540) 283-4800

LEGAL SERVICES

Blue Ridge Legal Services.....(540) 344-2080
 VA Lawyer Referral Line.....(800) 552-7977
 VA Legal Aid.....(866) 534-5243

MEDICATION (see also Health/Medical)

Blue Ridge Independent Living Ctr.....(540) 342-1231
 Project Access (Bot/Craig).....(540) 344-4200
 VA Drug Card *.....(866) 413-9778

MENTAL HEALTH & SUBSTANCE ABUSE

Alleghany Highlands Comm. Services.....(540) 965-7673
 Blue Ridge Behavioral Healthcare.....(540) 343-3007
 Carilion CONNECT.....(800) 284-8898
 Lewis-Gale Clinic - RESPOND.....(800) 541-9992
 Roanoke Vet's Center.....(540) 342-9726

PARENTING/PREGNANCY

Blue Ridge Women's Center.....(540) 362-4357
 Botetour County Health Dept.....(540) 473-8240
 Clifton Forge Health Dept.....(540) 862-4131
 Family Svc Rke Valley (Bot/Craig).....(540) 563-5316
 Father's First (Alleghany/Bot).....(540) 767-6230
 Planned Parenthood.....(540) 562-3457

REFUGEE & IMMIGRATION

Citizenship & Immigration Services.....(800) 375-5283
 Commonwealth Catholic Charities.....(540) 342-0411

SENIOR SERVICES

Adult Care Center of the Highlands.....(540) 862-2972
 AmeriCare Plus (Alleghany/Cov).....(540) 826-3350
 AARP Foundation.....(888) 687-2277
 Alzheimer's Association.....(540) 345-7600
 Generation Solutions.....(540) 776-3622
 LOA Area Agency on Aging.....(540) 345-0451

TAX PREPARATION

AARP Foundation.....(888) 434-7598
 Alleghany Co. Government Svcs.....(540) 863-6640
 Earned Income Tax Credit.....(800) 906-9887
 United Way of Roanoke Valley.....(540) 777-4200
 US Internal Revenue Svcs*.....(800) 829-1040

TRANSPORTATION

RADAR/Mountain Express.....(800) 964-5707
 Ride Solutions.....(866) 342-9393

VETERANS

Veterans Affairs Survival Hotline.....(800)273-8255
 Total Action for Progress (TAP).....(540) 283-4800
 US Dept. of Veteran Affairs.....(800) 827-1000
 Virginia Dept. of Veterans' Services.....(540) 597-1730
 Virginia Workforce Center.....(540) 692-8750

* Multi-lingual capabilities



Updated Feb 2021

RESOURCE GUIDE

County of Botetour, Craig, and Alleghany. City of Covington.

This listing of agencies and programs is grouped according to the services they provide. It is **not all inclusive**, nor does it list all the services provided by any agency.For more information dial 2-1-1 or 1-800-230-6977. **IF FACED WITH AN EMERGENCY, DIAL 911 OR YOUR LOCAL POLICE DEPARTMENT.**