



# Blue Ridge Continuum of Care

## Meeting Minutes

**Tuesday, October 6, 2020**

<b>ATTENDANCE</b>	<b>X</b>	Aaron Fallon	-	Helen Ferguson	<b>X</b>	Leslie Leedy
<b>P = Present</b>	<b>X</b>	Amy Lawson	-	Hope Browning	-	Lisa Kemble
<b>- = Absent</b>	<b>X</b>	Amanda Holcomb	<b>X</b>	Jeanne McCormack	<b>X</b>	Matt Crookshank
	<b>X</b>	Anne Marie Green	<b>X</b>	Jo Nelson	<b>X</b>	Marie Muddiman
	-	Ariel Johnson, HARM	-	Kim Gembala	-	Malora Horn
	<b>X</b>	Ben Bristoll	-	Karen Mason	-	Kristin Gibson
	<b>X</b>	Brittany Huffer	-	Karen Michalski-Karney	<b>X</b>	Mariam DiPasquale
	-	Elizabeth Pentecost	-	Kathleen Guilliams	-	Melissa Woodson
	<b>X</b>	Jaimie Goodman	<b>X</b>	Tasha Evans	-	Raquel Conn
	-	Captain Jamie Clay	-	Jennifer Diehl	<b>X</b>	Stacy Shepherd
	-	Jeff Crooke	-	Kym Carroll	<b>X</b>	Susan Price
	-	Geralynn Trelue	-	Kristin Moses	<b>X</b>	Tanya Jones
	<b>X</b>	Reagan Costello-White, CCS Intern				

- **Welcome and Introductions – Matt Crookshank**

- Matt Crookshank opened the meeting at 9:05 a.m. via conference call. Roll call was taken.
- Minutes from the meeting on September 22 were approved with no changes.
- Discussion was held on the presentation provided by Andreia Ukrop on September 22.

- **Hotel and Isolation Update – Jeanne McCormack**

- Staff are working closely with clients in case management.
- Hotel residents have been given an Occupancy Expectation sheet to acknowledge and sign. If bad behavior is observed, they are given two chances to improve. They are given a warning and are discharged if bad behavior continues.
- The Canteen meals are working fine; clients love the food choices. It has reduced the stress of Trust staff having to manage the meal program and delivering bottled water.
- Four PT staff will be hired to be on-site at the motels at all times.
- Rescue Mission continues to send clients waiting on test results to Trust House Isolation.
- Trust House had the first positive Covid19 client last week. Another “presumed positive” was sent from the Rescue Mission this week.
- Rescue Mission did contact tracing and isolated three other residents who were around that person.
- A wheelchair client was discharged from Carilion and brought to Trust House. He had to be turned away due to Trust House staff not being trained to support his physical needs.



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- **State Rent/Mortgage Relief Program**

- TAP submits approximately \$50,000 in rent and mortgage payments each week. There is a waiting line outside the office daily.
- TAP has exhausted the first round of funding and is working on the second group of \$450,000 which should last through end of November.
- Cares Act funds for Roanoke City residents will continue through the first of 2021.

- **September Outcomes Report – Ben Bristoll**

	<u>YTD 2019</u>	<u>YTD 2020</u>
Avg length of stay	79 days	115 days
Total Sheltered Homeless Persons	2,121	1,454
First-Time Homelessness Persons who entered ES, SH, or TH during the period	2,340	1,596
Persons who exited program(s)	2,072	1,318
Persons prevented from becoming Homeless through financial assistance	1,002	860
Persons placed in permanent housing Through Rapid Rehousing programs	344	303
Persons provided permanent Supportive housing services	225	185
Single-Day count of homeless school- Aged children	Sept 30 19	Sept 30 13

- **Agency Updates**

- Veteran hotel count is going back up. TAP is receiving calls from many areas.
- DV hotline is receiving 5-8 calls per day. Shelter count is down but relocation services is up.
- Anne Marie Green acknowledged Alison Jorgenson, CCS, for recommending Canteen to cover the hotel meals and reduce the time Trust House staff had to spend packing meals.
- Family Promise had one family housed and another to come in the same day. There is one waiting on Section 8 approval.
- Kristin Adkins, Roanoke Health Department, noted there are several Covid19 testing sites in the community along with flu shot clinics. Contact Kristin or check their website for more information.



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- **Other Information**

- The Governor's Housing Conference will be virtual on November 18-20. There are scholarships available. Visit the app on the website.
- There is a link on [RoanokeVA.gov](http://RoanokeVA.gov) website for the Cares Act Funding application for Roanoke City residents who have lost their job due to Covid19. Spending requirements are flexible and can be used for car repairs or other expenses.
- Western Virginia Water Authority has information on their website if payment assistance is needed.
- Domestic Violence Walk will be virtual on Wednesday, October 28 at 12noon. Contact Amanda Holcomb if you need more information.
- The group approved going to once-a-month conference calls since weekly calls regarding hotel residents are made on Fridays.

**The next conference call will be November 17 @9am**