



Blue Ridge Continuum of Care

Meeting Minutes

Tuesday, May 26, 2020

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|--------------------|----------|---------------------|----------|------------------------|----------|-----------------|
| ATTENDANCE | P | Aaron Fallon | P | Helen Ferguson | P | Leslie Leedy |
| P = Present | - | Alyce Dantzler | P | Hope Browning | - | Lisa Kemble |
| - = Absent | P | Amanda Holcomb | P | Jeanne McCormack | P | Matt Crookshank |
| | P | Anne Marie Green | - | Jo Nelson | - | Marie Muddiman |
| | - | Bill Duncan | - | Kim Gembala | P | Malora Horn |
| | P | Ben Bristoll | - | Karen Mason | - | Melissa Woodson |
| | - | Brittany Huffer | - | Karen Michalski-Karney | P | Raquel Conn |
| | - | Elizabeth Pentecost | P | Kathleen Williams | P | Stacy Shepherd |
| | P | Jaimie Goodman | P | Tasha Evans | P | Susan Price |
| | - | Captain Jamie Clay | P | Jennifer Diehl | P | Susan Trout |
| | P | Jeff Crooke | P | Kym Carroll | P | Tanyia Jones |
| | P | Geralynn Trelue | - | Kristin Moses | | |
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| | P | Kristin Adkins, VDH | | | | |

- **Welcome and Introductions – Matt Crookshank**

- Matt Crookshank opened the meeting at 9:00 a.m. via conference call. Roll call was taken. Minutes from previous meeting on May 19, 2020 were distributed via email. There were no changes.

- **Flood Evacuation**

- Ramada Inn was flooded on Thursday, May 21 so individuals were moved to Super 8 and Motel 6 on Thirlane Road. There were 42 ARCH/HAT and 20 BRBH clients, along with other hotel guests. Salvation Army continues to provide two meals a day to these individuals at the new locations.
- Clients were transported back to Ramada to get their belongings on Friday; some belongings are still in the Ramada conference room.
- BRBH clients may stay in the new location until Thursday of this week.
- There are several problematic clients who may be discharged this week if their behavior does not change. Warnings have been issued to clients.
- The bus line is one mile away from their new location. Case managers are working on solutions to shuttle clients to the bus line twice a day. Clients will be required to wear masks.
- HARM Coalition has been at the hotels providing Covid-19 and antibody testing. Clients are taking advantage of the opportunity to be tested.
- Clients are complaining about clothes being wet and smelly from the flood. Kathleen and Jeanne will discuss how to get clients laundry done. The current laundry facility costs \$10 per load.
- Stacey Sheppard mentioned TIDE has a Loads of Hope program that may be a resource for laundry.
- If anyone needs clothing, please contact Helen Ferguson at the Rescue Mission. The thrift store is not open, but she has access to clothing.

- **Agency Updates**

- Health Department: there is an increase in positive COVID cases in the Valley that are connected to



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outbreaks in long-term care facilities and construction sites. To show scope of what has to be tracked, one outbreak has 300 contacts that have to be traced and quarantined.

- TAP continues to house clients in hotels. Some do not want to go through the quarantine process to access shelter. There are 2 families and 1 elderly female in hotels that are TAP DV clients. SSVF has 24 families (36 people) in hotels scattered throughout the Valley.
- CHRC is continuing to provide services remotely.
- Salvation Army acquired 1 new family over the weekend at Turning Point – others in quarantine should be out this week. They are providing 128 meals a day to the 64 hotel clients.
- RAM will keep the dining room closed through June. Volunteers are preparing 65 hot meals a day. Clothing Closet is not open at this time.
- ARCH continues to house clients.
- Rescue Mission hopes to resume community meals this week. New clients coming in do not want to quarantine for two weeks.
- Salem VAMC: TAP Veterans Homeless Program has asked for a Letter of Support for the Stand-Down Grant. There have been delays with getting vets out of hotel and housed due to stay at home orders and difficulty conducting housing searches.
- Family Promise has 1 family. Staff are focusing more on prevention/diversion at this time.
- Safehomes in Covington is working on getting staff back on schedule next week. They are using Telehealth as a virus prevention tool.
- EFSP application window closes Wednesday. The United Way COVID Phase II applications are closed. Only a couple of agencies applied for rent and utility assistance.
- Malora Horn reported that 380 food boxes from God's Pit Crew have been delivered to homeless families with students. (Currently, 245 families/550 students) There are 120 boxes remaining.
- If any agency has homeless children in Roanoke City, please contact Malora Horn so they can be identified for services.

The next conference call will be Tuesday, June 2 @ 9am.