



# Blue Ridge Continuum of Care

## Meeting Minutes

**Tuesday, March 31, 2020**

<b>ATTENDANCE</b>	<b>P</b>	Aaron Fallon	<b>P</b>	Helen Ferguson	-	Kristi Cales
<b>P = Present</b>	-	Ashley Frankie	<b>P</b>	Hope Browning	<b>P</b>	Leslie Leedy
<b>- = Absent</b>	-	Alyce Dantzler	<b>P</b>	Jeanne McCormack	<b>P</b>	Lisa Kibler
	-	Amanda Sparks	<b>P</b>	Jo Nelson	<b>P</b>	Matt Crookshank
	-	Anne Marie Green	-	Kim Gembala	<b>P</b>	Marie Muddiman
	-	Bill Duncan	-	Karen Mason	<b>P</b>	Malora Horn
	<b>P</b>	Ben Bristoll	<b>P</b>	Karen Michalski-Karney	<b>P</b>	Sabrina Cowan
	<b>P</b>	Brittany Huffer	<b>P</b>	Kathleen Williams	-	Susan Trout
	-	Emily Jewett	-	Katie Kennedy	<b>P</b>	Tanyia Jones
	<b>P</b>	Amy Goodman	-	Keith Holland	<b>P</b>	Stacey Shepherd
	<b>P</b>	Captain Jamie Clay	-	Kim Ferrell		
	-	Geralynn Trelue	-	Kristin Moses		
	<b>P</b>	Melissa Woodson, RAM			<b>P</b>	Amanda Holcomb, CCS
	<b>P</b>	Kristin Adkins, VDH			<b>P</b>	Alison Jorgensen, CCS

- **Welcome and Introductions – Matt Crookshank**

- Matt Crookshank opened the meeting at 9:10 a.m. via conference call. Roll call was taken.

- **COVID 19 Preparations**

- Matt Crookshank, Hope Browning, Jeanne McCormack, Helen Ferguson and Anne Marie Green have been working with Carilion, the Health Department and City Emergency Management to establish a facility to isolate individuals outside of the shelter who are waiting for test results or who are confirmed positive.
  - The hotels that offered to house quarantined clients have now declined to assist.
  - A broad community announcement to local hotel management requesting assistance in housing quarantined clients was suggested by Karen Michalski-Karney. Karen will send information on a hotel association to Matt Crookshank.
  - Youth Haven II building and the former Velocity Care building in Salem were also suggested as potential quarantine sites.
  - Community Hospital dorm rooms have been reserved for patient care if there is a need for additional hospital beds.
  - Trust House residential service providers are resigning due to the personal risks involved with potentially being exposed to the virus.
  - Assistance may be available through Medical Reserve Corps. This opportunity would need to be pursued through VDH.
  - City Emergency Management has been looking at the old Colony House facility on Franklin Road to serve as a quarantine area for those clients waiting on test results. It may be a month before it is ready. City attorneys are working to develop an MOU with the property owner.
  - The Roanoke Civic Center is reserved as a potential site for a State or Federal response and cannot be used as a quarantine area at this time.
  - The CoC is working on a plan with Carilion to communicate test results for clients in isolation.
  - Isolation plan includes using Central Intake as a centralized placement and coordination process



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with CoC service providers and Carilion.

- VDEM Region 6 has formed a coordination site at the Airport Fire Station. Jeff Crooke will be staffing the site for the Council of Community Services. The site will be used by VDEM to coordinate its COVID-19 response in the 23 localities included in the Southwest Region.

- **Agency Updates**

- Roanoke City has installed portable toilets at the Main Library downtown and in the parking lot next to the HAT building on Salem Avenue. Hand washing station is also available.
- HAT Street Outreach is still operating and office is using precautions to limit face-to-face contact.
- RAM clients have done well with new policies and are complying with precautions of maintaining social distancing. Bagged lunches are still being provided for community members to eat off-site. Individuals experiencing homelessness can eat meals in the day shelter while maintaining social distancing. The dining area is not being used to serve meals.
- The homeless team at the VA is making limited home visits and utilizing phone calls for case management.
- TAP's 302 Campbell building is open for walk-ins with safety precautions in place. There are over 60 veterans being placed in hotels to reduce their exposure to the virus. TAP DV Services is also placing many clients in need of safe housing in hotels.
- Blue Ridge Behavioral Healthcare site services have most staff working. Others are reaching out to clients by phone.
- Malora Horn, Roanoke City Schools, is creating small support groups that will talk via conference calls.
- Turning Point has one family room and two single beds available. One family room and a single room are also available for quarantine. They are implementing policies to restrict the coming and going of clients.
- Family Promise still has two families being provided isolation shelter and remote case management services.

**The next conference call will be Tuesday, April 7 @ 9am.**